

National Assessment and Accreditation Council

Student Satisfaction Survey

Key Indicator-2.7.1

Under Criterion II of Teaching-Learning and Evaluation

* Indicates required question

1. Email *

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

2. A) Please confirm this is the first and only one time you answer this survey. *

Check all that apply.

Yes

No

3. B) Age: *

4. C) College Name *

5. D) Gender *

Check all that apply.

- a) Female
 b) Male
 c) Transgender

6. E) What degree program are you pursuing now? *

Check all that apply.

- a) Bachelor's
 b) Master's
 c) M.phil
 d) Doctorate
 e) Other

7. F) What subject area are you currently pursuing? *

Check all that apply.

- a) Arts
 b) Commerce
 c) Science
 d) Professional
 e) Other ()

Instructions to fill the questionnaire

- * All question should be compulsorily attempted.
- * Each question has five responses, choose the most appropriate one
- * The response to the qualitative question No.21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching-learning process only)

Criterion III- Teaching-Learning and Evaluation**Student Satisfaction Survey on Teaching-Learning Process**

Following are questions for online student satisfaction survey regarding teaching-learning process

8. 1. How much of the syllabus was covered in the class? *

Check all that apply.

- 4) 85 to 100%
- 3) 70 to 84%
- 2) 55 to 69%
- 1) 30 to 54%
- 0) below 30%

9. 2. How well did the teachers prepare for the classes? *

Check all that apply.

- 4) Thoroughly
- 3) Satisfactorily
- 2) Poorly
- 1) Indifferently
- 0) Won't teach at all

10. 3. How well were the teachers able to communicate? *

Check all that apply.

- 4) Always effective
- 3) Sometime effective
- 2) Just satisfactorily
- 1) Generally ineffective
- 0) Very poor communication

15. 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes *

Check all that apply.

- 4) Every time
 3) Usually
 2) Occasionally/Sometimes
 1) Rarely
 0) Never

16. 11. Your mentor does a necessary follow-up with an assigned task to you *

Check all that apply.

- 4) Every time
 3) Usually
 2) Occasionally/Sometimes
 1) Rarely
 0) Never

17. 12. The teachers illustrate the concepts through examples and applications. *

Check all that apply.

- 4) Every time
 3) Usually
 2) Occasionally/Sometimes
 1) Rarely
 0) Never

18. 13. The teachers identify your strengths and encourage you with providing right level of challenges. *

Check all that apply.

- 4) Fully
 3) Reasonably
 2) Partially
 1) Slightly
 0) Unable to

19. 14. Teachers are able to identify your weaknesses and help you to overcome them. *

Check all that apply.

- 4) Every time
- 3) Usually
- 2) Occaionally/Sometimes
- 1) Rarely
- 0) Never

20. 15. The institution makes effort to engage students in the monitoring , review and continuous quality improvement of the teaching-learning process. *

Check all that apply.

- 4) Strongly agree
- 3) Agree
- 2) Neutral
- 1) Disagree
- 0) Strongly Disagree

21. 16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Check all that apply.

- 4) To a great extent
- 3) Moderate
- 2) Some what
- 1) Very little
- 0) Not at all

17. Teachers encourage you to participate in extracurricular activities. *

Check all that apply.

- 4) Strongly agree
- 3) Agree
- 2) Neutral
- 1) Disagree
- 0) Strongly Disagree

23. 18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work *

Check all that apply.

- 4) To a great extent
- 3) Moderate
- 2) Some what
- 1) Very little
- 0) Not at all

24. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Check all that apply.

- 4) Above 90%
- 3) 70 to 89%
- 2) 50 to 69%
- 1) 30 to 49%
- 0) below 29%

25. 20. The overall quality of teaching-learning process in your institute is very good. *

Check all that apply.

- 4) Strongly agree
- 3) Agree
- 2) Neutral
- 1) Disagree
- 0) Strongly Disagree

26. 21. Give three observation/suggestions to improve the overall teaching-learning experience *
in your institution.
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